

Liberty Utilities October 2015

WELCOME TO LIBERTY'S NEW PRESIDENT

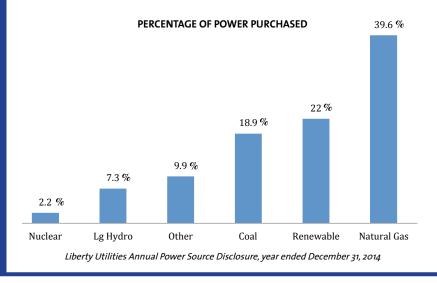
Welcome to Greg Sorensen, Liberty Utilities-CA new President who assumed the position after the retirement of Michael Smart. Greg has been with Liberty Utilities since 2005, most recently serving as President of Liberty Utilities Operations in Arizona and Texas. Greg grew up in California and is excited to be back home. Visit www.libertyutilities.com/west to see all of Liberty's management team with more than 150 years combined utility experience.



Greg Sorensen spoke to customers at a recent Truckee Thursday event.

WHERE DOES THE POWER COME FROM?

Liberty Utilities purchases all of its power (except for emergency diesel generation) through a power purchase agreement (PPA). Our current PPA is with NV Energy, and we have negotiated a new PPA for 2016 that eliminates ALL coal-fired power from the portfolio of energy resources.





If you received a call asking for your opinion about Liberty Utilities and took the time to respond to this annual telephone survey, we want to THANK YOU! Our survey is conducted by an independent firm to gauge what's important to our customers. Your responses help us provide you with better service. Look for results from the 2015 survey early next year.

SCHOOL IS IN SESSION

Liberty wants to remind our customers to slow down around school zones now that school has started up again. Be safe out there!



WILDFIRE SEASON

Liberty Utilities is a member of the Sierra Front Wildfire Cooperation, and coordinates our wildfire prevention and response plans with responding agencies.

As we wind up our fourth year of extreme drought across the west, Liberty would like to encourage our customers to practice wildfire prevention while enjoying all the Lake Tahoe region has to offer.



Liberty Utilities participated in the 2015 Wildfire Safety Expo in South Lake Tahoe.

ENVIRONMENTAL STEWARDSHIP AND RELIABILITY



Some folks may think environmental stewardship and improving electric service reliability are mutually exclusive, but nothing could be further from the truth.

Liberty Utilities' 650 Line Upgrade Project is a great example of this. This older transmission line is susceptible to overloading. Upgrading the line to eventually operate at a higher voltage as part of a loop will allow greater load transfer and switching ability, reducing this risk.

The first phase started in early August and should be completed by late Fall. Running from Martis Valley to the Northstar substation, it crosses the valley and follows the east side of Highway 267. Construction consists primarily of replacing old wooden poles with steel material that weathers with age to resemble wood and blend with the environment.

Much of the upgrade keeps the line in its existing alignment. To reduce impact to the surrounding environment, one of the measures we used was "matting" wooden planks lain down as a path for equipment to use so ground cover is minimally disturbed as we access our structures.

Visit www.libertyutilities.com/west to learn more about how we're improving reliability while being environmentally responsible too.

Local and Responsive. We Care.



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